

SENUX DIGITAL SOLUTIONS — PRODUCT DEMONSTRATION

X-tour Travel & Tour Agency Management Platform

Public website · Back-office admin · Passenger portal · Agent dashboard —
one Laravel platform built for the Nigerian travel market.

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Executive Summary

X-tour replaces the scattered WhatsApp-and-spreadsheet workflow of a typical travel agency with a single, professional system. One Laravel application delivers four surfaces: a marketing website that sells packages and visa services, a back office where staff manage the complete passenger lifecycle, a self-service portal where customers track their own applications and pay online, and a dashboard where referral agents follow their pipeline and commission.

The platform was purpose-built for the Nigerian market: Naira-first pricing, Paystack and Flutterwave checkout, Termii SMS, WhatsApp-first enquiry flows, bank-transfer proof uploads and embassy-oriented visa workflows. Every one of its 22 feature modules can be switched on or off by an administrator, and every page, section, heading and image on the public site is editable from the admin panel — no developer required for day-to-day content.

4
surfaces

22
feature modules

12
workflow steps

7
printable reports

10
staff roles

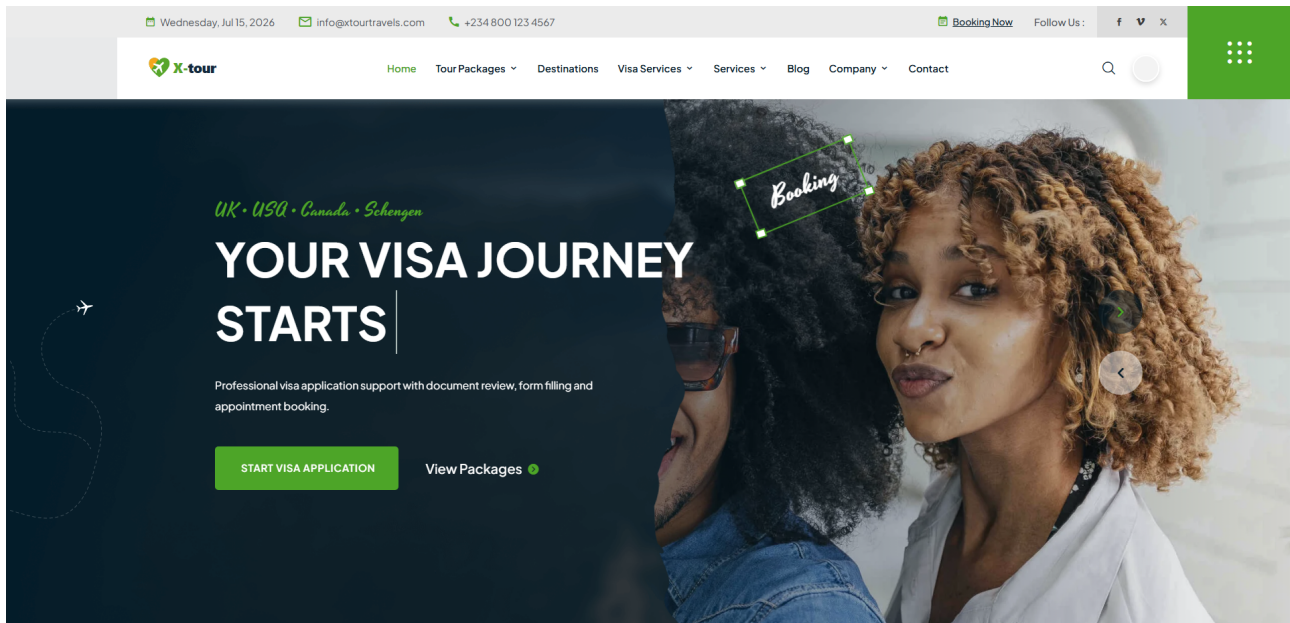
Application Overview & Business Benefits

What the platform does

- **Sell** — tour packages, destination guides and country-specific visa support services with rich, SEO-ready pages and enquiry forms on every offer.
- **Operate** — passenger case files with a 12-step workflow, document verification, appointments, itineraries, projects and tasks.
- **Collect** — invoices, offline payment verification with proof upload, and online card payments through Paystack or Flutterwave.
- **Retain** — a passenger portal that shows customers their live status, and automated email/SMS updates that make the agency look world-class.

Business benefits

- One source of truth for every client — no more lost WhatsApp threads.
- Faster conversions: enquiries arrive typed, categorised and instantly notified to sales staff.
- Cash control: balances reconcile automatically from verified payments; outstanding money is always visible.
- Professional client experience: portal, receipts, SMS updates and printed travel packs.
- Scales with the business: modules, roles and content are all configurable without code.



The public homepage — every block editable from the admin panel

Feature Overview

Area	Modules
Website content	Pages & sections, sliders, blog, testimonials, team, gallery, partners, FAQs, downloads, newsletter
Travel catalog	Tour packages (+ categories, itineraries, FAQs), destinations, visa services, other services
Sales & CRM	Enquiries (11 types), lead pipeline with follow-ups, agents & commissions
Passenger ops	Passenger files, 16 document types, appointments, itineraries, portal messaging
Finance	Invoices, payment verification, online checkout, income & expenses, printables
Teamwork & HR	Projects and tasks, leave requests, attendance, staff accounts
System	Feature toggles, site settings, 7 reports, activity log, notifications, scheduled reminders

PUBLIC WEBSITE

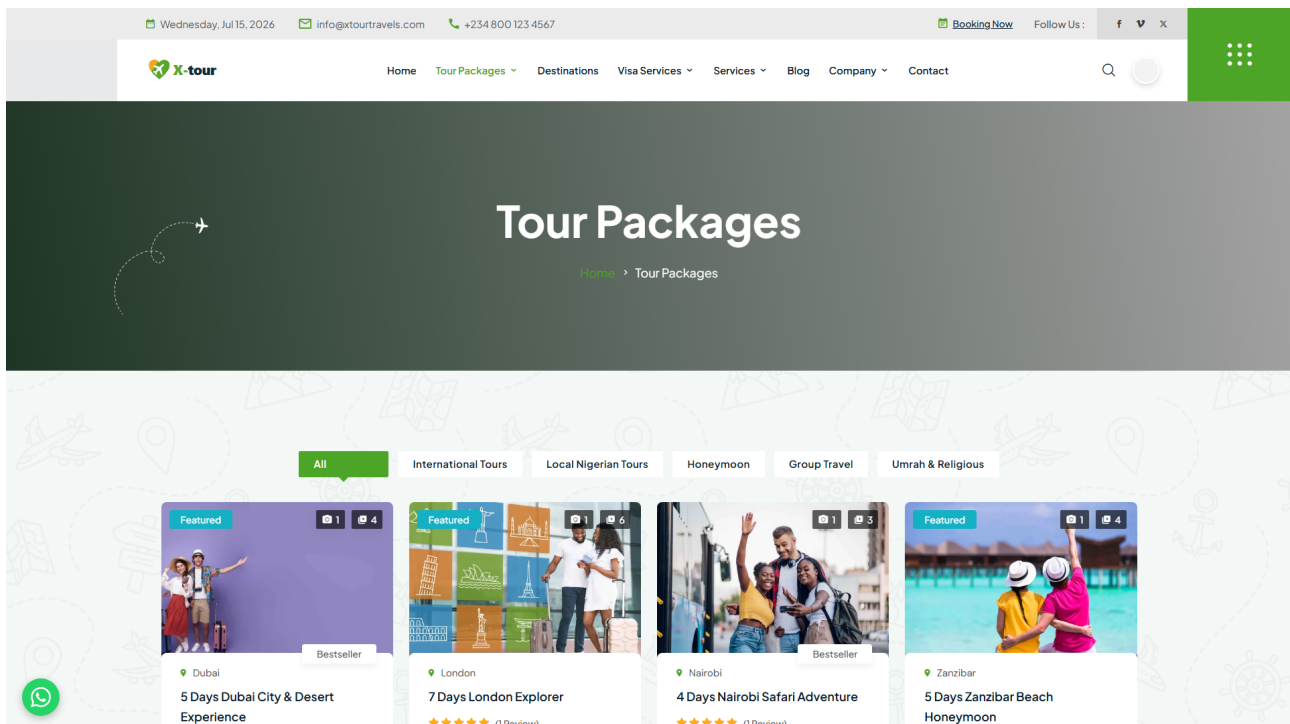
Tour Packages & Destinations

Purpose & business value. The commercial heart of the website: structured, sellable packages that look professional and answer buyer questions before staff ever get involved.

Typical workflow. Content Manager creates a package in the admin (images, pricing, itinerary, inclusions) » it appears on the site instantly » visitor submits a booking enquiry from the package page » sales staff pick it up in the admin inbox.

Key capabilities

- Categories: international, local Nigerian tours, honeymoon, group, religious travel
- Naira-first pricing with sale prices, durations, group sizes, featured/bestseller flags
- Day-by-day itineraries, inclusions/exclusions, galleries and per-package FAQs
- Destination directory with live package counts and SEO fields throughout



Package catalogue with category tabs and Naira pricing

PUBLIC WEBSITE

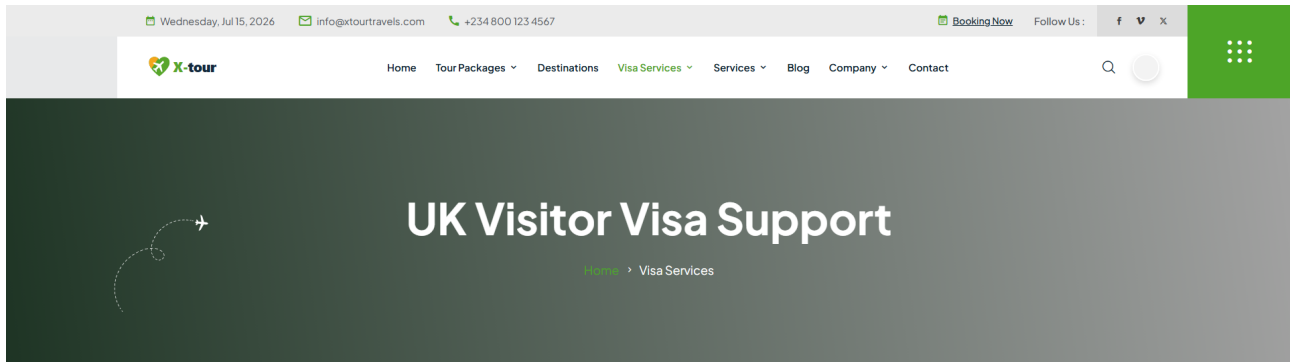
Visa Support Services

Purpose & business value. Country-specific visa pages that convert — the highest-margin service for most Nigerian agencies, presented with the checklists and timelines applicants actually search for.

Typical workflow. Visitor opens the UK visa page » reviews checklist, fee and processing time » submits the visa enquiry form » office receives an email and sales staff an in-app alert » the enquiry becomes a passenger file.

Key capabilities

- Dedicated pages for UK, USA, Canada, Schengen, UAE and South Africa (extendable)
- Editable document checklists, service fees and processing times per country
- Enquiry form captures budget, passport status and previous visa history
- Blog guides (e.g. “UK Visa Requirements for Nigerians”) feed SEO traffic to these pages



A visa service page with checklist, fees and enquiry form

BACK OFFICE

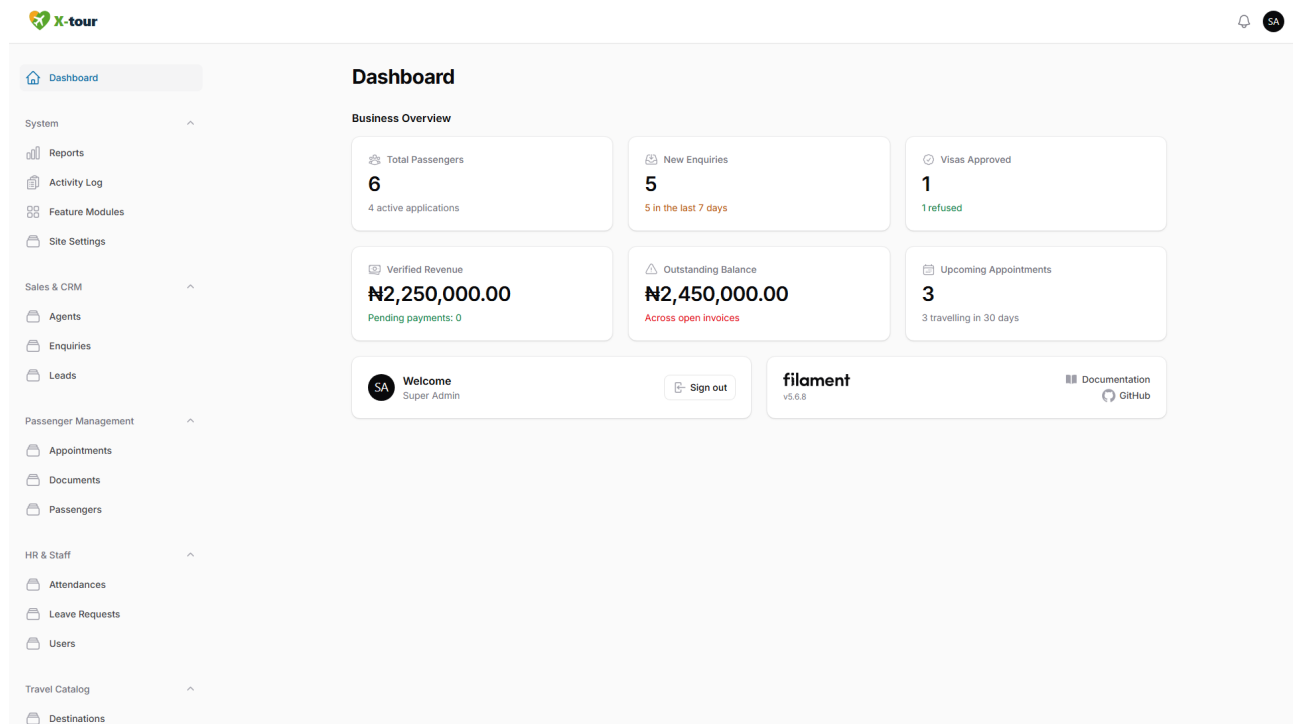
Business Dashboard

Purpose & business value. Instant answers to the owner's daily questions: how many active applications, how much money is outstanding, who travels soon.

Typical workflow. Staff sign in at /admin » the dashboard summarises the whole operation » drill into any number via the sidebar.

Key capabilities

- Total passengers and active applications by workflow stage
- New enquiries with 7-day trend; visa approvals vs refusals
- Verified revenue and outstanding balances, live from the finance module
- Upcoming appointments and travellers departing within 30 days



The business overview dashboard

BACK OFFICE

Passenger Management

Purpose & business value. Every client becomes one travel file — the single source of truth that replaces scattered chats, notebooks and spreadsheets.

Typical workflow. Enquiry converts to a passenger file » officer requests documents (passenger sees them in the portal) » application progresses through the 12-step workflow » each status change logs history and notifies the passenger by email and SMS » travel completed.

Key capabilities

- 12-step colour-coded workflow: enquiry » documents » application » appointment » visa decision » ticket » travelled
- Passport-expiry warnings directly in the list; filters by status, payment state and officer
- 360° file: documents, status history, appointments, invoices, payments, messages, itineraries in tabs
- One-click printable travel file with document checklist and signature blocks

Edit Passenger

Personal Information

File Reference XT-2028-0101	Full name* Adaeze Okonkwo	Date of birth dd/mm/yyyy
Gender Male	Phone* 08030000001	Email address demo.passenger@xtourdemo.test
Nationality* Nigerian	State of origin	Address
Emergency contact name	Emergency contact phone	Portal account demo.passenger@xtourdemo.test

Link a website login so this passenger can use the portal

Passport

Passport number A08765432	Passport issue date dd/mm/yyyy	Passport expiry date 15/07/2030
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Travel Case

Destination Dubai, UAE	Travel purpose Tourist	Visa type Visitor Visa
---------------------------	---------------------------	---------------------------

A passenger's 360° travel file with relation tabs

BACK OFFICE + PORTAL

Documents & Verification

Purpose & business value. Visa cases live and die on paperwork. The platform tracks 16 document types through five verification states so nothing is forgotten.

Typical workflow. Officer adds a document request (status: pending) » passenger uploads it from the portal » status flips to received » officer approves or returns it for correction with a note the passenger sees.

Key capabilities

- 16 travel document types from passport data page to consent letters for minors
- Five states: pending, received, approved, rejected, needs correction
- Passengers respond to requests from any device; files stored per passenger
- Verification notes visible in the portal keep clients informed

Dashboard
Travel file XT-2026-0101 — track your application progress below.

- Application Status: **Appointment Booked**
- Pending Documents: **2**
- Outstanding Balance: **N0.00**
- Appointment: **27 Jul 2026, 10:30**

My Documents

Document	Status	Note	Action
Passport Data Page	Approved		
Passport Photograph	Received		
Bank Statement	Pending	Please upload your last 6 months statement	Choose file No ...osen Upload
Employment Letter	Needs Correction	Letter must be on company letterhead	Choose file No ...osen Upload

Upload An Additional Document

Passport Data Page No file chosen

Application Timeline

- ✓ Appointment Booked 15 Jul

Messages

Support Team 2 hours ago
Good news! Your biometrics appointment has been booked for next week. Please bring your original passport.

You 2 hours ago
Thank you! I will be there. Do I need to bring passport photographs as well?

Send a message to your travel officer...

The passenger portal: status, documents, balances and messaging

BACK OFFICE

Finance: Invoices & Payments

Purpose & business value. Cash control designed for how Nigerian agencies actually collect: transfers with proof screenshots, POS, cash — plus real online checkout.

Typical workflow. Accountant raises an invoice with line items » client pays (transfer proof upload, or Pay Now online) » payment verified with one click » invoice balance and passenger payment status reconcile automatically » branded receipt printed or emailed.

Key capabilities

- Auto-numbered invoices (INV-YYYY-####) with line items, discounts and due dates
- Methods: bank transfer, cash, POS, Paystack, Flutterwave; proof upload with verification workflow
- Automatic reconciliation — balances can never drift from verified payments
- Income and expense records for finance-lite reporting; printable invoices and receipts

Website Content

- Downloads
- Faqs
- Galleries
- Newsletter Subscribers
- Pages
- Partners
- Sections
- Sliders
- Team Members
- Testimonials

Finance

- Invoices
- Payments**
- Transactions

Blog

- Post Categories
- Posts

Teamwork

- Projects

Payments > List

Payments

New payment

☐	Passenger	Invoice	Amount	Method	Reference	Status	Paid at	
☐	Fatima Bello	INV-2026-0005	NGN 350,000.00	Cash	XT-CASH-504	verified	Jul 11, 2026 15:09:19	Receipt Edit
☐	Ibrahim Musa	INV-2026-0003	NGN 450,000.00	Flutterwave	XT-FLU-503	verified	Jul 11, 2026 15:09:19	Receipt Edit
☐	Chiamaka Eze	INV-2026-0002	NGN 600,000.00	Bank Transfer	XT-BAN-502	verified	Jul 11, 2026 15:09:19	Receipt Edit
☐	Adaeze Okonkwo	INV-2026-0001	NGN 850,000.00	Paystack	XT-PAY-501	verified	Jul 11, 2026 15:09:19	Receipt Edit

Showing 1 to 4 of 4 results

Per page 10

Payment records with one-click verification and receipt printing

BACK OFFICE

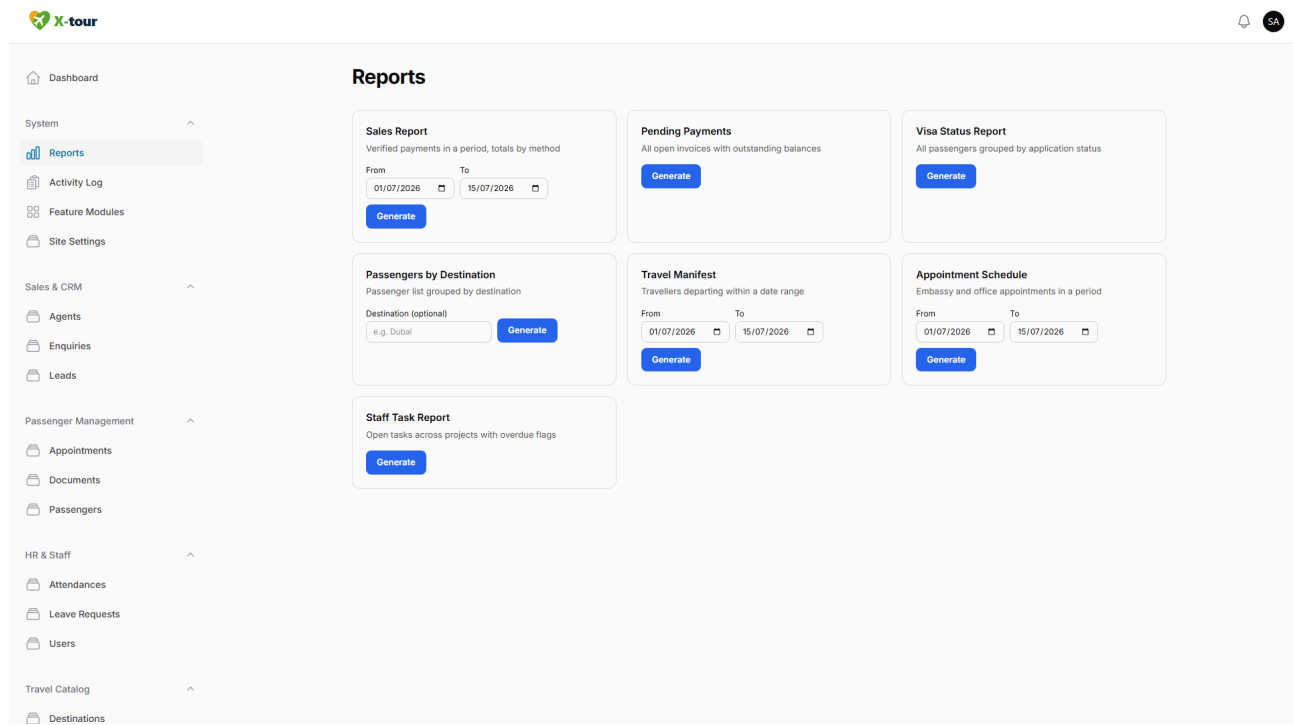
Reports Centre

Purpose & business value. Print-ready management answers without exporting to Excel: what sold, who owes, who travels, who's overdue.

Typical workflow. Manager opens Reports » picks a report and date range » a branded, printable document opens in a new tab.

Key capabilities

- Sales report with per-method totals; pending payments with balances
- Visa status overview grouped by workflow stage
- Passengers by destination and travel manifest for any date range
- Appointment schedule and staff task report with overdue flags



The reports centre — seven printable reports with filters

SYSTEM

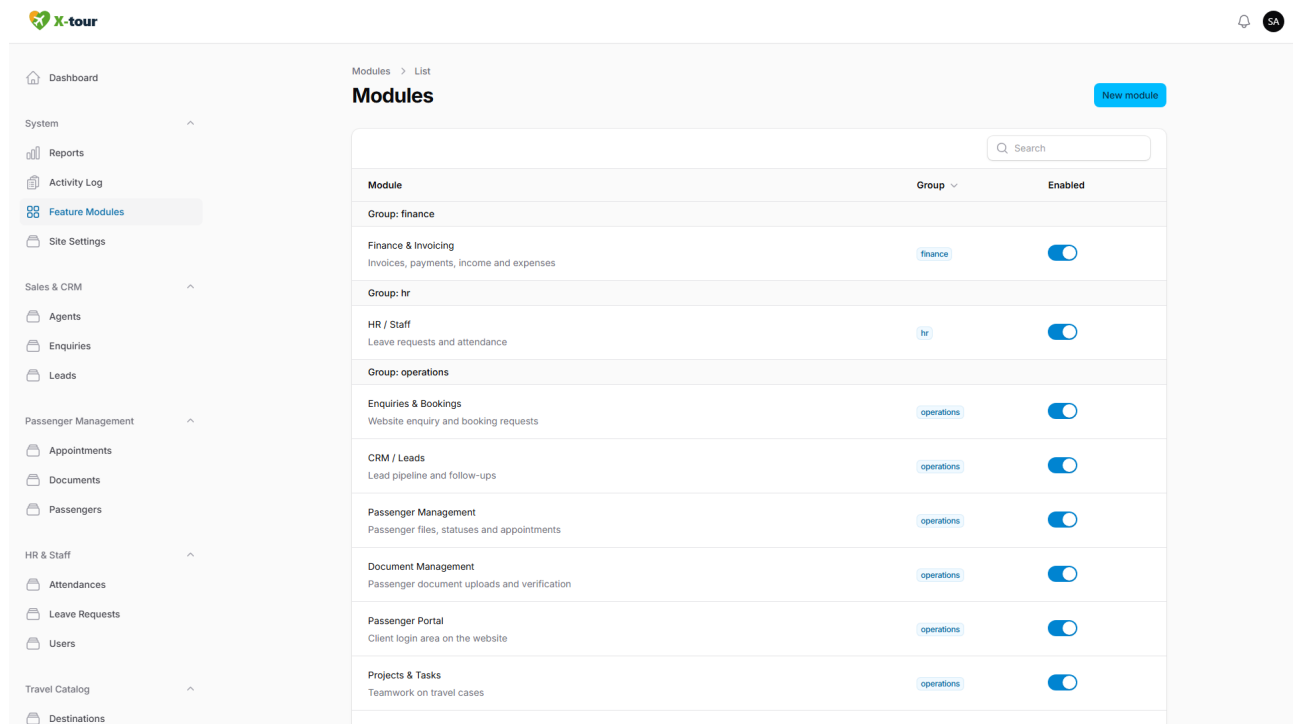
Feature Modules & Access Control

Purpose & business value. The whole platform is configurable per client: switch features on or off with a toggle, and give each staff member exactly the areas they need.

Typical workflow. Super Admin opens Feature Modules » toggles e.g. HR off » the HR menu disappears from the admin and its public routes close, instantly.

Key capabilities

- 22 modules across website, operations, finance and HR — one toggle each
- 10 roles (Manager, Travel Consultant, Visa Officer, Accountant, HR, Content Manager...) mapped to 8 admin areas
- Passengers and agents are hard-blocked from the back office
- Full audit trail: every create/update/delete with changed fields, user, IP — plus login history



Modules

Module	Group	Enabled
Group: finance		
Finance & Invoicing Invoices, payments, income and expenses	finance	☒
Group: hr		
HR / Staff Leave requests and attendance	hr	☒
Group: operations		
Enquiries & Bookings Website enquiry and booking requests	operations	☒
CRM / Leads Lead pipeline and follow-ups	operations	☒
Passenger Management Passenger files, statuses and appointments	operations	☒
Document Management Passenger document uploads and verification	operations	☒
Passenger Portal Client login area on the website	operations	☒
Projects & Tasks Teamwork on travel cases	operations	☒

Feature modules — every capability can be switched on or off

PARTNERS

Agent Referral Dashboard

Purpose & business value. Sub-agents and referral partners drive volume for Nigerian agencies. X-tour gives them a window into their pipeline without exposing the back office.

Typical workflow. Admin registers an agent with a commission rate and linked login » referred passengers are tagged to the agent » the agent signs in and follows cases and estimated commission.

Key capabilities

- Referred passengers with live case statuses
- Verified payment volume and estimated commission at the agent's rate
- Commission rates managed per agent; payouts recorded in finance

Agent Dashboard
Kola Adebisi — KA Travel Partners · Commission rate: 5.00%

Metric	Value
Referred Passengers	2
Active Cases	2
Verified Payments	N450,000.00
Estimated Commission	N22,500.00

My Referred Passengers

Reference	Name	Destination	Status	Payment	Registered
XT-2026-0103	Ibrahim Musa	Saudi Arabia (Umrah)	Application in Progress	Fully Paid	11 Jul 2026
XT-2026-0105	Tunde Bakare	United States	Visa Refused	Unpaid	11 Jul 2026

Commission is an estimate based on verified payments x your commission rate; final payouts are confirmed by the accounts team.

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The agent's self-service dashboard

End-to-End Workflow

A typical UK-visa client, start to finish:

- **1. Capture** — client submits the UK visa enquiry form (or walks in; staff capture it in the admin). Sales staff are notified in-app and by email.
- **2. Convert** — enquiry becomes a passenger file; officer assigned; invoice raised for the service fee.
- **3. Documents** — officer requests bank statement and employment letter; client uploads from the portal; officer verifies.
- **4. Application** — status advances (application in progress » appointment booked); client receives email + SMS at each step and sees the timeline in the portal.
- **5. Payment** — client pays by transfer (proof upload) or online Pay Now; accountant verifies; balance reconciles; receipt printed.
- **6. Decision & travel** — visa approved; itinerary and travel pack printed; daily reminders watch passport expiry and travel dates automatically.

The screenshot displays the 'Passengers' management interface. The sidebar on the left contains navigation links for various system modules. The main area features a table of passengers with the following data:

Reference	Full name	Destination	Visa type	Status	Payment status	Travel date	Appointment date	Passport
XT-2026-0106	Fatima Bello 08030000006	France (Schengen)		Appointment Booked	Partially Paid	Aug 5, 2026		
XT-2026-0105	Tunde Bakare 08030000005	United States		Visa Refused	Unpaid			
XT-2026-0104	Ngozi Okafor 08030000004	Canada		Documents Received	Unpaid	Aug 20, 2026		
XT-2026-0103	Ibrahim Musa 08030000003	Saudi Arabia (Ummrah)		Application in Progress	Fully Paid	Jul 19, 2026		
XT-2026-0102	Chiamaka Eze 08030000002	United Kingdom		Visa Approved	Partially Paid	Jul 31, 2026		
XT-2026-0101	Adaeze Okonkwo 08030000001	Dubai, UAE	Visitor Visa	Appointment Booked	Fully Paid	Aug 29, 2026	Jul 27, 2026 10:30:00	Jul 15,

The passenger pipeline that drives this workflow

Technology Stack

Layer	Technology
Framework	Laravel 13.18 on PHP 8.3
Admin panel	Filament 5.6 (Livewire) — 33 resource groups
Authorization	spatie/laravel-permission 8.3 + application area map
Database	MySQL 8.4 — 57 relational tables
Frontend	Blade + Vitour theme (Bootstrap 5, Swiper)
Payments	Paystack & Flutterwave, server-side verified
Messaging	Queued email, Termii SMS, in-app notifications
Media	WebP pipeline (GD), storage uploads

Codebase metrics

156 routes · 42 Eloquent models · 16 HTTP controllers · 82 Blade views · 33 admin resource groups · 22 toggleable modules · 13 migrations · 1 scheduled command.

Security

- Role + module double-gating on every admin resource, report and print route
- Passenger/Agent roles hard-blocked from the admin panel; portal users can only access their own records

- Email verification before a portal account is linked to an existing passenger file
- Payment callbacks verified server-side against the gateway before any record is written; duplicate references ignored
- Hashed passwords, CSRF protection, validated uploads, automatic audit trail with IP and login history

Performance

- Site-wide settings and module flags are forever-cached with automatic invalidation on change
- All demo/media imagery ships as optimised WebP (2–350 KB per image)
- Mail notifications are queued (ShouldQueue) so user requests never wait on SMTP
- Standard Laravel production optimisations supported: config/route/view caching, queue workers

Architecture & Database Overview

The public site is classic Laravel MVC (thin controllers, Eloquent, Blade). The admin is built on Filament resources — declarative forms, tables and relation managers powered by Livewire. A shared services layer (settings, module flags, role map, SMS, money formatting) keeps behaviour consistent across all four surfaces.

The 57-table schema centres on the **passengers** table: status logs, documents (polymorphic, shared with enquiries), appointments, itineraries, messages, invoices and payments all hang off it. Catalog tables (packages, categories, destinations, visa services) power the website; projects/tasks, leads/follow-ups, HR and audit tables complete the back office. Payment saves automatically recompute invoice totals and passenger payment status, keeping money figures consistent by construction. Full detail: [architecture.md](#).

Future Enhancements

- REST API (Laravel Sanctum) for a mobile passenger app
- WhatsApp Business API automation for status updates
- Flight/hotel supplier integrations (GDS or aggregator APIs)
- Multi-branch support with per-branch reporting
- Automated visa-appointment slot monitoring

Appendix

Demo access (local environment)

- Admin: /admin — admin@xtourtravels.com / Admin@2026!
- Passenger portal: /login — demo.passenger@xtourdemo.test / Demo@2026!
- Agent dashboard: /login — demo.agent@xtourdemo.test / Demo@2026!
- All demo credentials must be changed before deployment.

Package contents

- Demo.pdf (this document) and Demo.pptx presentation deck
- README.md, features.md, architecture.md
- 38 full-page screenshots (1920×1080) with an HTML gallery
- project-summary.txt and machine-readable project-information.json

Contact

Company	Senux Digital Solutions
Website	https://senux.xyz
Portfolio	https://senux.xyz/portfolio
About	https://senux.xyz/about
Services	https://senux.xyz/services
Applications	https://senux.xyz/applications
Contact	https://senux.xyz/contact
Email	business@senux.xyz
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