



Senux Hajj & Umrah Travel Management System

Software Documentation & Product Showcase

Version 1.0

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Executive Summary

Senux Hajj & Umrah is a complete, ready-to-deploy software platform for travel agencies that organise Hajj and Umrah pilgrimages. It unifies a modern marketing website, a powerful administrative control centre, and three self-service portals — for staff, agents and pilgrims — into a single connected system.

Organising pilgrimages is complex and time-sensitive. A single missed document or unpaid balance can prevent a pilgrim from travelling. This platform replaces scattered spreadsheets, paperwork and phone calls with one organised system where every pilgrim, payment, document, hotel and flight is tracked in one place, and where agents and pilgrims serve themselves through secure portals.

The result is a leaner operation, fewer costly mistakes, a professional online presence, and a reassuring experience for pilgrims and partners — all delivered by proven, enterprise-grade technology.

Application Overview

The system is made up of five connected parts:

Component	What it does
Public Website	The online face of the business — packages, blog, team, enquiries and registration.
Admin Panel	The head-office control centre for the entire operation.
Staff Portal	A focused workspace for tasks, documents and leave.
Agent Portal	A private area for partner agents to track pilgrims and balances.
Passenger Portal	A personal area for pilgrims to follow their journey.

Everything is web-based and works in any modern browser on a computer, tablet or phone — nothing to install for end users.



SA

Dashboard

Users

Team & HR

Departments

Staff Profiles

Team Tasks

Leave Requests

Communications

Outbound Notifications

Operations

Package Bookings

Website

Page Sections

Site Settings

Travel Packages

Blog Posts

Testimonials

Media Items

Dashboard

Hotel Bed Availability

Hotel Name	City	Total	Occupied	Available
Swiss Makkah Towers	Makkah	220	3	217
Rawdat Al Safwa	Madinah	180	3	177

Recent Passengers

Passenger	Agent	Travel Date	Status
Musa Abdullahi	Al-Huda Travels	09 Jul 2026	Visa Approved
Khadijah Bello	Al-Huda Travels	02 Jul 2026	Ticketed
Yusuf Sani	Al-Huda Travels	16 Jul 2026	Visa Processing

Recent Payments

Passenger	Amount	Method	Payment Date
Musa Abdullahi	NGN 2,500,000.00	Bank Transfer	23 May 2026
Musa Abdullahi	NGN 1,500,000.00	POS	04 Jun 2026
Khadijah Bello	NGN 3,800,000.00	Bank Transfer	30 May 2026
Yusuf Sani	NGN 1,000,000.00	Cash	06 Jun 2026

Top Performing Agents

Agent Name	Passengers	Revenue
Al-Huda Travels	3	₦13,100,000.00
Direct Online Registration	0	

Total Passengers

3

All registered passengers

Total Revenue

₦13,100,000.00

Sum of package prices

Total Collected

₦8,800,000.00

Payments received

The administrative dashboard — live statistics and recent activity at a glance.

Business Benefits

Benefit	How the platform delivers it
Save time	Self-service portals and one organised dashboard remove hours of daily admin.
Reduce costs	One system replaces several tools; fewer mistakes mean fewer expensive fixes.
Automate the busywork	Balances and statuses update automatically; the system keeps the numbers right.
Grow revenue	A professional website and an agent network expand sales reach.
Manage better	Live statistics give owners a real-time picture of the whole business.
Delight customers	Pilgrims and agents feel informed and cared for, building loyalty and referrals.

Feature Overview

Area	Key capabilities
Website	Multi-slide hero slider, services, packages, about, team, blog, contact — all content-managed.
Pilgrims	Full records, approval workflow, documents, payments, print & PDF export.
Payments	Payment capture with automatic balances and payment status.
Agents	Agent management and a private visibility portal.
Logistics	Hotels, flight schedules, packages and bookings.
Team	Departments, staff profiles, task assignment and leave requests.
Content	Page sections, blog, testimonials, events, announcements, media.
Security	Five roles with permission-controlled access throughout.

Detailed Module Documentation

Public Website

Purpose: attract and convert visitors, and present the agency professionally. **Business value:** a strong first impression and a lead-generating shop window that the business edits itself.



[Home](#) [About](#) [Packages](#) [Services](#) [Team](#) [Blog](#) [Contact](#)

[Create Account](#)

[Login](#)

TRUSTED GUIDANCE

Guided by Experience, Rooted in Faith

Our scholars and travel experts have guided thousands of pilgrims with wisdom, safety, and unwavering dedication.

[Meet Our Team](#)

[Learn More](#)

25+

Years of Heritage

15k+

Pilgrims Served

98%

Satisfaction Rate

24/7

Global Support

The homepage with its multi-slide hero slider and featured packages.

Travel Packages

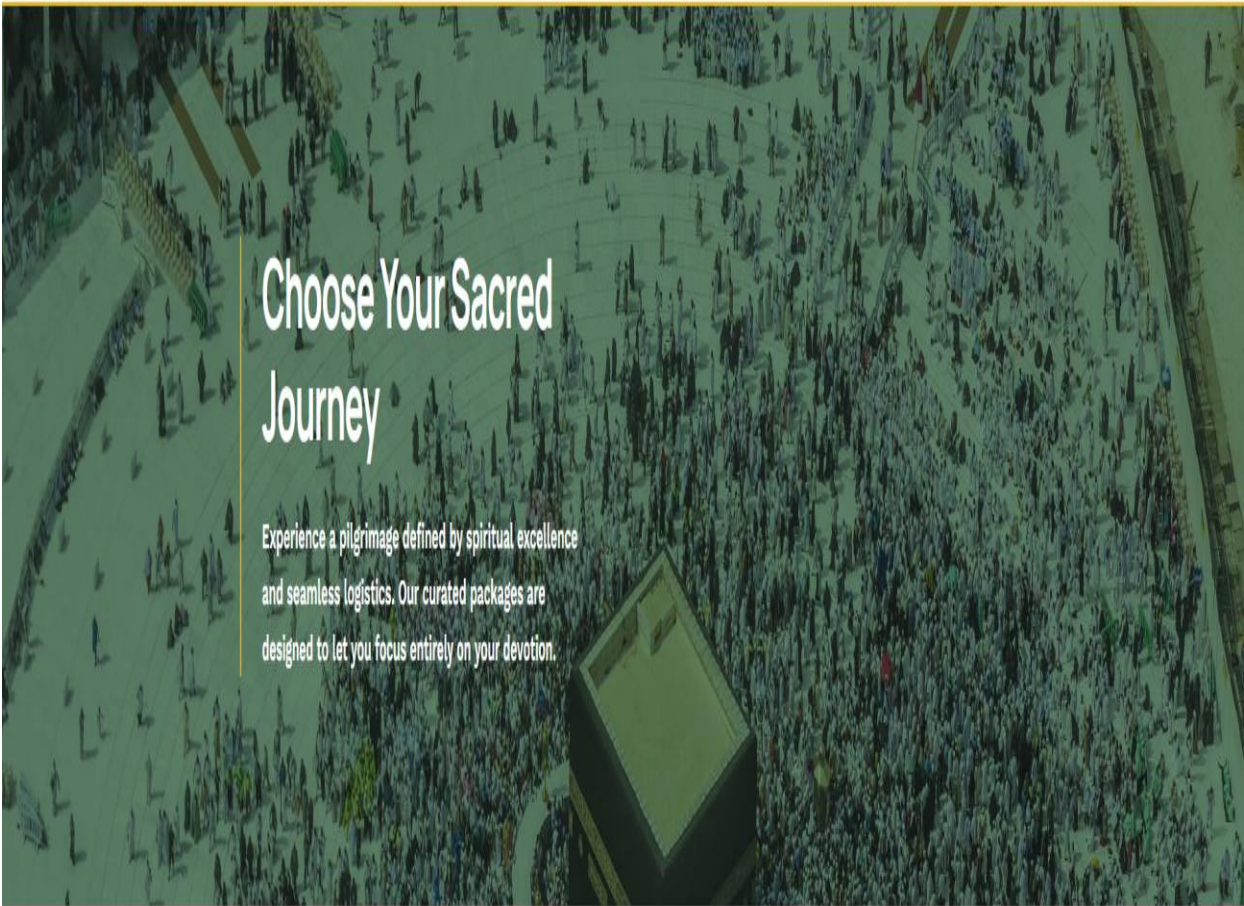
Purpose: present Hajj and Umrah packages with clear pricing so customers can choose and book.

Business value: turns website visitors into paying pilgrims.



Create Account

Login



Choose Your Sacred Journey

Experience a pilgrimage defined by spiritual excellence and seamless logistics. Our curated packages are designed to let you focus entirely on your devotion.

[ALL JOURNEYS](#) [HAJJ](#) [UMRAH](#)



The public packages page with pricing and filters.

Pilgrim (Passenger) Management

Purpose: hold a complete record for every pilgrim and manage the online approval queue. **Business value:** the core daily workflow, error-free and fast. **Key capabilities:** Approved / Pending Approval tabs, one-click approve, status badges, print and PDF/Excel export.



Departments

Staff Profiles

Team Tasks

Leave Requests

Communications

Outbound Notifications

Operations

Package Bookings

Website

Page Sections

Site Settings

Travel Packages

Blog Posts

Testimonials

Media Items

Popup Announcements

Site Events

Flight Schedules

Travel Inquiries

Passengers > List

Passengers

New passenger

Approved Passengers

Pending Approval

All Passengers

Search



☐	Passenger	Passport number	Phone	Agent	Status	Travel date	Package price	Total paid	Balance
☐	Musa Abdullahi	A12345678	+2348030003001	Al-Huda Travels	Visa Approved	Aug 3, 2026	NGN 5,200,000.00	NGN 4,000,000.00	NGN 1,200,000.00
☐	Khadijah Bello	B23456789	+2348030003002	Al-Huda Travels	Ticketed	Jul 27, 2026	NGN 3,800,000.00	NGN 3,800,000.00	NGN 0.00
☐	Yusuf Sani	C34567890	+2348030003003	Al-Huda Travels	Visa Processing	Aug 10, 2026	NGN 4,100,000.00	NGN 1,000,000.00	NGN 3,100,000.00

Showing 1 to 3 of 3 results

Per page 10

Passenger management with approval tabs and payment columns.

Payments & Balances

Purpose: record every payment and track outstanding balances automatically. **Business value:** money is the heart of the business and the easiest thing to lose track of.



Departments

Staff Profiles

Team Tasks

Leave Requests

Communications ^

Outbound Notifications

Operations ^

Package Bookings

Website ^

Page Sections

Site Settings

Travel Packages

Blog Posts

Testimonials

Media Items

Popup Announcements

Site Events

Flight Schedules

Travel Inquiries

Payments > List

Payments

New payment

☐	Passenger	Amount	Date	Method	Recorded At	
☐	Yusuf Sani	NGN 1,000,000.00	06 Jun 2026	Cash	09 Jun 2026 07:26	
☐	Musa Abdullahi	NGN 1,500,000.00	04 Jun 2026	Pos	09 Jun 2026 07:26	
☐	Khadijah Bello	NGN 3,800,000.00	30 May 2026	Bank transfer	09 Jun 2026 07:26	
☐	Musa Abdullahi	NGN 2,500,000.00	23 May 2026	Bank transfer	09 Jun 2026 07:26	

Showing 1 to 4 of 4 results

Per page 10

Payment records feeding automatic balances and payment status.

Content Management (Page Sections)

Purpose: edit every section of the website — including hero slider slides — without a developer.

Business value: keep the site fresh and on-brand at no ongoing cost.



Users

Page Sections > List

Page Sections

New page section

Team & HR

Departments

Staff Profiles

Team Tasks

Leave Requests

Communications

Outbound Notifications

Operations

Package Bookings

Website

Page Sections

Site Settings

Travel Packages

Blog Posts

Testimonials

Media Items

Popup Announcements

Site Events

Homepage 14 Services 4 About 5 Contact 2 Blog 2 Global / Layout 1 Packages 3 Team 4

Search

0

☐	Label	Page	Section key	Image	Title	Is active	Sort order	Updated at
☐	Homepage Hero / Slider	home	hero		A Legacy of Spiritual Excellence	☒	1	06 Jul 2026 16:02
☐	Homepage Statistics	home	stats			☒	2	06 Jul 2026 16:02
☐	Partners & Affiliations Intro	home	partners		Our Global Partners	☒	3	06 Jul 2026 15:21
☐	Package Comparison Intro	home	packages		Featured Packages	☒	4	06 Jul 2026 15:21
☐	Who We Are Section	home	about		Built for trust, clarity, and accountable pil...	☒	5	06 Jul 2026 15:21
☐	Why Choose Us / Service Cards	home	why_choose		The Heritage Distinction	☒	6	06 Jul 2026 15:21
☐	Featured Airline	home	airline		Saudi Arabian Airlines	☒	7	06 Jul 2026 16:02
☐	Certified Safety Highlight	home	safety		Certified Safety	☒	7	06 Jul 2026 16:02
☐	Events & Flights Headings	home	schedules			☒	7	06 Jul 2026 15:21
☐	Testimonials Intro	home	testimonials		Pilgrim Testimonials	☒	8	06 Jul 2026 15:21

Section-by-section website content management.

Branding & Site Settings

Purpose: control brand colours, company details and contact information. **Business value:** the platform becomes truly yours in minutes.



Users

Site Settings > List

Team & HR

Departments

Staff Profiles

Team Tasks

Leave Requests

Communications

Outbound Notifications

Operations

Package Bookings

Website

Page Sections

Site Settings

Travel Packages

Blog Posts

Testimonials

Media Items

Popup Announcements

Site Events

Site Settings

New site setting

Search 0						
☐ Label ▾	Setting key ▾	Group ▾	Type	Is public	Sort order ▾	
☐ Primary Colour	theme_primary_color	Theme	color	☒	0	Edit Delete
☐ Secondary Colour	theme_secondary_color	Theme	color	☒	0	Edit Delete
☐ Our Vision	company_vision	Company	textarea	☒	1	Edit Delete
☐ Our Mission	company_mission	Company	textarea	☒	2	Edit Delete
☐ Why Choose Us Summary	why_choose_summary	Company	textarea	☒	3	Edit Delete
☐ Office Address	office_address	Contact	textarea	☒	10	Edit Delete
☐ Contact Phone	contact_phone	Contact	phone	☒	11	Edit Delete
☐ Contact Email	contact_email	Contact	email	☒	12	Edit Delete
☐ WhatsApp Number	whatsapp_number	Contact	phone	☒	13	Edit Delete
Showing 1 to 9 of 9 results						
			Per page	10 ▾		

Brand colours and company settings.

Pilgrim Portal

Purpose: let each pilgrim follow their own travel status, payment progress, checklist and documents.

Business value: reassurance that builds loyalty and referrals.



Musa Abdullahi

Dashboard

Website

Logout

Passenger Dashboard

Your travel, visa, hotel, and payment status.

Download PDF

Status

Visa Approved

Package Price

NGN 5,200,000.00

Total Paid

NGN 4,000,000.00

Balance

NGN 1,200,000.00

Package Booking Requests

Book Another Package

Package	Status	Passengers	Preferred Travel	Quote
Premium Umrah Package	Confirmed	1	03 Aug 2026	NGN 5,200,000.00

Travel Profile

Name:

Musa Abdullahi

Passport:

A12345678

Phone:

+2348030003001

Agent:

Al-Huda Travels

Travel Date:

03 Aug 2026

Group:

Ramadan Group A

Makkah Hotel:

Swiss Makkah Towers

Madinah Hotel:

Rawdat Al Safwa

Airline:

Qatar Airways

Ticket No:

QR-849201

Payment Progress

77%

NGN 4,000,000.00 collected from NGN 5,200,000.00 package value.

Travel Checklist

Profile linked

Account approved

Visa approved

Ticket issued

Hotels assigned

Payment complete

Documents verified

The passenger self-service dashboard.

Agent & Staff Portals

Purpose: give agents visibility of their pilgrims and balances, and staff a focused workspace for tasks, documents and leave. **Business value:** self-service that grows the network and keeps the team coordinated.



Al-Huda Travels

Dashboard

Website

Logout

Agent Dashboard

Assigned passenger performance, collections, and balances.

Passengers

3

Total Revenue

NGN 13,100,000.00

Collected

NGN 8,800,000.00

Outstanding

NGN 4,300,000.00

Package Booking Pipeline

0 new1 contacted1 confirmed

Client	Package	Status	Passengers	Travel	Phone
Musa Abdullahi	Premium Umrah Package	Confirmed	1	03 Aug 2026	+2348030003001
Yusuf Sani	Haji Standard Package	Contacted	1	06 Mar 2027	+2348030003003

Passenger Status

Pending	0
Visa Processing	1
Visa Approved	1
Ticketed	1

Upcoming Travel

Khadijah Bello	27 Jul 2026
Musa Abdullahi	03 Aug 2026
Yusuf Sani	10 Aug 2026

Al-Huda Travels Passengers

1 fully paid2 partial0 not paid

Name	Passport	Status	Travel	Package	Paid	Balance
Musa Abdullahi	A12345678	Visa Approved	03 Aug 2026	NGN 5,200,000.00	NGN 4,000,000.00	NGN 1,200,000.00
Khadijah Bello	B23456789	Ticketed	27 Jul 2026	NGN 3,800,000.00	NGN 3,800,000.00	NGN 0.00
Yusuf Sani	C34567890	Visa Processing	10 Aug 2026	NGN 4,100,000.00	NGN 1,000,000.00	NGN 3,100,000.00

The agent portal.

Typical Workflow

1. A visitor finds the website and browses packages.
2. They register online or send an enquiry.
3. The office reviews and approves the new pilgrim.
4. Staff complete the travel record (passport, package, hotel, flight, group).
5. Payments are recorded; balances update automatically.
6. Documents move from "required" to "verified".
7. Agents and pilgrims follow progress in their own portals.
8. Managers oversee everything through live dashboards and reports.

Technology Stack

Layer	Technology
Framework	Laravel 10.50.2
Language	PHP 8.3
Admin UI	Filament 3.2
Frontend	Blade + Tailwind CSS + Bootstrap 5
Database	MySQL 8 (SQLite supported for demos)
Auth & Roles	Laravel Sanctum + Spatie Laravel Permission
PDF / Excel	barryvdh/laravel-dompdf · maatwebsite/excel

Security

- **Role-based access control** with five roles (Super Admin, Manager, Staff, Agent, Passenger) via Spatie Laravel Permission.
- **Session authentication** for the website, admin and portals; Sanctum available for API tokens.
- **Portal isolation** — the `EnsurePortalRole` middleware confirms each user's role before granting access.
- **Approval workflow** — online registrations are held for administrator approval.
- **CSRF protection** and Laravel's hardened defaults across all forms.

Performance

- File-based cache and configuration, route and view caching for fast production responses.
- Optimised autoloading and a synchronous queue — no background workers required to operate.
- Lightweight, WebP-optimised imagery on the public website.
- Runs comfortably on standard shared or VPS hosting.

Architecture

The application follows Laravel's Model–View–Controller pattern, extended with Filament for the admin panel. Controllers are grouped into Frontend, Portal and Auth areas; the admin is built from 22 Filament resources. The public website merges administrator-managed content over sensible defaults, so the site is always editable yet never breaks. A full technical breakdown is provided in the accompanying *architecture.md*.

Database Overview

The schema is defined by 22 migrations across 23 Eloquent models. Core relationships:

- A **Passenger** belongs to an Agent, an optional login User, and Makkah/Madinah Hotels; and has many Payments and Documents.
- A **Payment** belongs to a Passenger.
- A **Package Booking** links a Travel Package, Passenger, Agent and User.
- **Staff Profiles** belong to a User and a Department.
- Content models (Page Sections, Site Settings, Media, Testimonials, Blog Posts) drive the public website.

Future Enhancements

The platform is architected to grow. Natural next steps include:

- Live online payment gateway integration (the data model is ready).
- Automated email/SMS/WhatsApp delivery on status changes.
- A native mobile companion app using the Sanctum-ready API.
- Advanced analytics and exportable financial reporting.
- Multi-branch / multi-currency support for larger operators.

Appendix

At a glance (verified from the codebase)

Eloquent models	23
Admin management modules	22
Database migrations	22
Application routes	123
Page templates	48
User roles	5

Demo accounts (local demonstration)

Role	Email	Entry point
Super Admin	admin@oasis.test	/admin
Manager	manager@oasis.test	/admin
Staff	staff@oasis.test	/staff/login
Agent	agent@oasis.test	/agent/login
Passenger	passenger@oasis.test	/passenger/login

Contact

Ready to see more, request a tailored demo, or discuss a custom build?

Company	Senux Digital Solutions
Website	https://senux.xyz
Portfolio	https://senux.xyz/portfolio
About	https://senux.xyz/about
Services	https://senux.xyz/services
Applications	https://senux.xyz/applications
Contact	https://senux.xyz/contact
Email	business@senux.xyz
WhatsApp	+234 707 219 7858

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